COMPUTERIZED STUDENT SERVICES FOR RAMON MAGSAYSAY TECHNOLOGICAL UNIVERSITY, MASINLOC CAMPUS

A Thesis
Presented to
The Faculty of the College of Communication and Information Technology
Ramon Magsaysay Technological University
Masinloc, Zambales

In Partial Fulfilment
of the Requirement for the Degree
Bachelor of Science in Information Technology

By:

CABULLO, JESSICA L.
EDAÑOL, ANALYN H.
LIBUNAO, XYRONN KENN L.
MELGAR, JOHN LLOYD A.
SAHAGUN, ALJHAY L.
SERMINIO, ARJAY E.

March 2018

Republic of the Philippines
College of Communication and Information Technology
Ramon Magsaysay Technological University
Masinloc, Zambales

COLLEGE OF COMMUNICATION AND INFORMATION TECHNOLOGY

A research study presented to the faculty of the College of Communication in Information Technology in partial fulfilment of the requirement for the degree Bachelor of Science in Information Technology:

COMPUTERIZED STUDENT SERVICES FOR RAMON MAGSAYSAY TECHNOLOGICAL UNIVERSITY MASINLOC CAMPUS

Has been prepared and submitted by
Who are hereby recommended for oral examination on February 23, 2018

NERISSA L. JAVIER, MSCS
Adviser

Approved by the Committee of Oral Examiners:
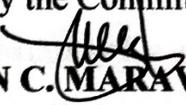
MELOJEAN C. MARAVE, MSIT
Chairman

GEOFFREY SEPILLO, Ed. D.
Member
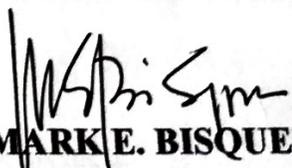
ENGR. MARK E. BISQUERRA
Member

Accepted as requirement for the Degree of Bachelor of Science in Information Technology

3-19-18
Date Signed

NELSON M. NACANA, Ed.D.
Campus Director

ABSTRACT

This study dealt in the development Computerized Student Services for Ramon Magsaysay Technological University – Masinloc Campus (CSS) which was evaluated by IT Experts in terms of system quality and the target user in terms of system acceptability.

This study made used of descriptive research and questionnaire as the main instrument adapted from ISO 25010:2011 in gathering the data from ten IT Experts and five (5) target user, who were selected using purposive sampling.

Based on the summary of the investigations conducted, the researchers have concluded that (1) the evaluation of the IT experts on the software quality of Computerized Student Services is described as Excellent with a total grand mean of 4.54. (2) In general, the target users' evaluation on the level of acceptability of the Computerized Student Services is described as Acceptable with a total grand mean of 4.19. (3) The development of Computerized Student Services is cost effective and reasonable.

In view of the findings and conclusions, the researcher offers the following recommendations: (1) The computerized Student Services should be implemented in the campus to improve its present services to the students; (2) Conduct orientations and training sessions for the end-users in order for them to fully understand the capabilities of the CSS; (3) Maintenance of the system is needed to ensure continues operation and to prevent malfunctions and to detect bugs and errors. (4) Enhance the system by upgrading it into an online system for easy access anywhere; (5) finally, continues research and improvement should be done to constantly adapt in the fast pace environment of the Information Technology.